

KAWAI

KAWAI – START ON THE RIGHT NOTE CHRISTMAS LESSON SUBSCRIPTION PROMOTION 2021 FULL TERMS AND CONDITIONS

1. Instructions on how to claim and the offer form part of these terms and conditions ("**Terms and Conditions**"). Participation in this KAWAI Start on the Right Note Christmas Lesson Promotion ("**Promotion**") is deemed acceptance of these Terms and Conditions. This Promotion is not valid in conjunction with any other offer. Claims must comply with these Terms and Conditions to be valid.
2. The promoter KAWAI AUSTRALIA PTY LTD ABN 96 002 270 199 of 24/6-8 Herbert Street, St Leonards, NSW 2065 ("**Promoter**" or "**Kawai**").
3. The Promotion period is dated 12th November 2021, and ends on Friday, 31 December 2021 ("**Promotional Period**"). The Promotional Period may be extended in the sole discretion of the Promoter. Claims received after the Promotional Period will not be accepted.
4. Redemptions must be submitted via Online Claim Form by 11:59pm (AEST) on Friday 14th January 2022
5. The promotional gift consists of three-month lesson subscription with Skoove as '**Gift**'
6. To redeem a Gift, claimants must:
 - a. Purchase a Participating Product from a Participating Retail Store.
 - b. Satisfy the other eligibility and claim requirements in these Terms and Conditions below.
7. Limit of one (1) Gift applies per product purchased. Gifts are not redeemable for cash.
8. Skoove.com terms and conditions can be reviewed here <https://www.skoove.com/blog/terms/>

Definitions

9. For the purposes of these Terms and Conditions:
 - a) "**Participating Product**" means any of the Kawai products listed below by model number that are supplied by Kawai in Australia and New Zealand and
 - b) sold by a Participating Retail Store as listed on the redemption page.

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Model	Bonus Gift
KDP75B	3 Month online lesson subscription with SKOOVE.COM
KDP75W	
KDP120R	
KDP120ES	
KDP120W	
ES110B	
ES110W	

- c) **“Proof of Purchase”** means an original tax invoice clearly confirming a Purchase. The Proof of Purchase must clearly specify:
- i. The Participating Product that was purchased.
 - ii. The price paid for the Participating Product.
 - iii. The Participating Retail Store in which the Participating Product was purchased.
 - iv. The date that the Participating Product was purchased during the Promotional Period and prior to the claim being made.
- d) **“Proof of Model Number”** means proof of the model number of a Participating Product by Kawai. “
- e) **“Purchase”** means either making full and final payment for a Participating Product during the Promotional Period.
- f) **“Skoove.com”** is the provider of the lesson course. Kawai Australia has no affiliation as the provider of the course.

Privacy

Claims remain the property of the Promoter. Kawai and its agents collect personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and, as required, to Australian regulatory authorities. Validity of claims is conditional on providing this information. Claimants acknowledge that the information they provide will be collected by or on behalf of Kawai and may be disclosed to Skoove.com

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Skoove privacy policy can be reviewed at <https://www.skoove.com/blog/privacy/>

Eligibility and claims

10. To be eligible to claim a Gift, each claimant must:

1. be a resident currently living in Australia or New Zealand
2. be aged 18 years old or over, or if under the age of 18, have obtained the consent of their parent or legal guardian to participate in this Promotion;
3. not be an employee of the Promoter, of a Participating Retail Store or of any agency associated with this Promotion, or be an Immediate Family Member of such a person;
4. be the Participating Product's end-user, meaning the claimant must Purchase the Participating Product for their own use and not for commercial purposes, re-sale, re-supply, rental, hire purchase or any other indirect use;
5. make a Purchase and retain the original Proof of Purchase in respect of that Purchase; visit kawai.com.au/start-on-the-right-note/ ("**Website**") by 14 January 2022; and follow all of the prompts and instructions, which may include asking the claimant to do any or all of the following:
 - i. Retain original Proof of Purchase.
 - ii. Visit the online claim form located at the Website ("**Online Claim Form**") and provide:
 - ii. Information including the claimant's full name, contact telephone number, email address and residential address a scanned copy or photograph of the Proof of Purchase, clearly showing the model number of the Participating Product that was purchased, the date of Purchase, the price paid and the Participating Retail Store, and the Participating Product's serial number. The Promoter and its associated agencies accept no responsibility for lost, stolen, late, damaged or misdirected claims. Claimants must ensure that all personal details provided are correct.

Validation of claims

11. The Promoter will:

- a. ensure that the Proof of Model Number provided by a claimant is valid with a matching serial number; and
- b. ensure that the Proof of Purchase submitted by each claimant is valid.

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12. Once a claimant's claim has been validated, the Promoter will notify the claimant by the email address provided by the claimant to confirm that their claim was successful.

Gift

13. Each claimant whose claim is validated will receive one lesson subscription

14. The Gift will be delivered to claimants directly by a third party and is subject to any delivery or processing delays.

15. The Promoter is not responsible for delivering Gift to claimants, or any delivery or processing delays

16. If the Gift or element of it becomes unavailable for reasons beyond the Promoter's control, claimants will not be entitled to any additional compensation. Incomplete, indecipherable or illegible claims will be deemed invalid.

17. Claimants are responsible for ensuring their correct contact email address and other details are provided and any updated details are notified to the Promoter. The Promoter accepts no responsibility should a Claimant fail to notify the Promoter of correct details or of a change to those details, or for otherwise providing incorrect information.

18. Any costs associated with this Promotion and making a claim is each claimant's responsibility. All taxes (excluding GST) which may be payable as a consequence of receiving a Gift is the sole responsibility of the claimant. All other ancillary costs including but not limited insurance, taxes (excluding GST) and any and all other expenses are the responsibility of the claimant. The Promoter makes no guarantee of the availability of its web services or Skoove.com and will not be held responsible for any interruption of service that may interfere with a claimant's ability to participate in this Promotion.